

# ***Augusta County Emergency Services Officers Association***

*Augusta County Government Center  
P.O. Box 590 – 18 Government Center Lane  
Verona, Virginia 24482*



## ***Fire-EMS Standard Operating Guideline***

<b>Section:</b>	<b>Communications</b>
<b>Title:</b>	<b>First Responder Call Types</b>
<b>Date:</b>	<b>September 1999</b>
<b>Revised:</b>	<b>10/2013, 05/2013, 03/22/2011, 10/17/2013, 11/25/13, 06/06/19, 11/16/2021</b>

### **First Response Agencies with EMS Licenses**

The closest licensed EMS first response agency (may be located in the same station as the responding ambulance) will be dispatched simultaneously with a transport ambulance for the following call types:

- Cardiac or respiratory arrest
- Difficulty breathing with difficulty speaking
- Chest pain where aspirin protocol is followed by ECC
- Unresponsive
- Ongoing seizures
- Penetrating trauma to head, neck, torso or back
- Uncontrolled serious/severe bleeding
- Drowning
- Burns involving the face or affecting breathing
- Chemical burns (dispatch fire apparatus)
- Fall over 10 feet
- Dispatcher discretion
- Upon the request of responding personnel
- Patient estimated to be over 300 pounds not located in a nursing home or medical facility

Exclusions: Healthcare facility to include VDH-licensed nursing homes and urgent care clinics for listed incidents, except cardiac arrest, respiratory arrest or unresponsive patients.

Personnel responding to incidents in areas not served by an EMS-licensed first response agency should consider requesting the non-EMS licensed fire department for manpower if the need is anticipated.

Unneeded resources responding to an incident should be cancelled in accordance with the cancellation policy.

### **Non-EMS Licensed Fire Department Call Types**

Non-EMS licensed fire departments will be dispatched by the Augusta County Emergency Communications Center to the following call types.

- Respiratory arrest
- Cardiac arrest

Non-EMS licensed fire departments are required to respond to the listed incidents with the following equipment and personnel.

- Emergency response vehicle equipped with an automatic external defibrillator (AED) with accessories (i.e. pocket mask with one-way valve, gloves, shears, etc.)
- A minimum of one person trained in cardiopulmonary resuscitation (CPR).