



## 2024 NATURAL CHIMNEYS CAMPING RESERVATION GUIDELINES AND RESTRICTIONS

- Camping is allowed in the park through October 31<sup>st</sup>.
- Reservations can be made online, in person or by telephone. Requests will be handled to the best of our ability in the order received.
- To make online reservations visit [www.naturalchimneys.net](http://www.naturalchimneys.net).
- Requests for reservations can be directed to the Natural Chimneys Park Visitor Center during posted operating hours. The phone number is 540-245-5753 and email requests can be sent to [camping@co.augusta.va.us](mailto:camping@co.augusta.va.us).
- Advanced reservations are encouraged but walk-ups are welcomed and every effort will be made to accommodate them.
- Reservations may be made for a specific site, available on first come, first served basis.
- No formal waiting list for campsites is kept.

### PAYMENT

- Payment in **full** is required at the time you make your reservation. Under no circumstances will reservations be tentatively held.
- Payment can be made by credit card, debit card, check, money order, or cash.
- All camping fees are on a per site, per night basis and cover eight people from the same household per site with two parked vehicles (in addition to the camping unit) allowed per site.

### RESTRICTIONS

- Only those at least 21 years of age may reserve a campsite.
- Each site must be reserved by a person staying on that site. A single person cannot hold reservations for multiple sites over the same dates.
- Only the individual whose name the reservation is under can formally check in to the site. Identification can be requested at any time by staff.
- Check-in time is 2:00 p.m. and check-out time is 12:00 p.m. (noon) for all reservations. Due to the ongoing pandemic, campers will be expected to adhere to these times.
- There is a two week/14 consecutive night limit for all RV site reservations, and a five consecutive night limit for all Tent Site reservations. All households are limited to 21 nights total in a 30-day period, including those RV site reservations that utilize our camper storage program.

Augusta County Parks and Recreation

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## **REFUNDS/CANCELLATIONS**

- Should a reservation be cancelled more than 48 hours prior to check-in, a \$5.00 per night cancellation fee will be deducted, and the balance will be refunded (maximum fee is \$20.00). Any reservation cancelled less than 48 hours prior to check-in will **not** receive a refund.
- Any requests for special consideration for cancelling less than 48 hours prior to check-in (due to emergency, illness, family death, etc.) must be submitted using our **Camping Refund Appeal** within 5 working days of cancellation date. All established cancellation fees still apply. Please download our **Camping Refund Appeal** form.

## **TRANSFER POLICY**

- Requests for the transfer of standing/existing camping reservations from one date to another date constitute a cancellation and re-booking, and established cancellation fees apply. Please see “Refunds/Cancellations” above.
- Standing/existing reservations may be transferred from one campsite to another campsite for the same dates, if an acceptable site is available and the change does not conflict with any other pre-existing standing reservations. In such cases, no refunds are provided if the new site is of lesser value.