

Augusta County Emergency Services Officers Association

*Augusta County Government Center
P.O. Box 590 – 18 Government Center Lane
Verona, Virginia 24482*



Fire-EMS Standard Operating Guideline

Section:	Communications
Title:	Call History and Alerts (ECC)
Date:	
Revised:	05/2013

Call History and Alerts

The Augusta County Emergency Communications Center will inform Emergency Service Personnel if a verified address has a significant call history or special alerts.

Call History: In the event a verified address has a significant law enforcement call history or special alerts, Augusta ECC will follow the Standard Operating Guideline for responding appended with "Attention all Emergency Service Personnel, this location has a call history of law enforcement events". At no time, will Augusta ECC specify or elaborate on the type of previous Law Enforcement events at a given location.

Special Alerts / Premise Details: In the event a verified address has a special alert or premise information, Augusta ECC will follow the Standard Operating Guideline for responding to include informing Emergency Service Personnel of special alerts and premise information involving the dispatched location.

It is the responsibility of the dispatched Fire-Rescue agency (s) to request Law Enforcement on a response assignment (unless otherwise specified) and to stage for a dispatched event (unless otherwise specified). At no time will Augusta ECC request a Fire-Rescue agency to stage unless authorized or requested by law enforcement.

Reference:

Call History and Special Alerts

Augusta County Emergency Services Officer's Association – Website (2008)
Section 3: Communications

Related Content: