

# ***Augusta County Emergency Services Officers Association***

*Augusta County Government Center  
P.O. Box 590 – 18 Government Center Lane  
Verona, Virginia 24482*



## ***Fire-EMS Standard Operating Guideline***

<b>Section:</b>	Communications
<b>Title:</b>	Augusta County Emergency Communications Center
<b>Date:</b>	
<b>Revised:</b>	<b>05/2013</b>

### Emergency Communications Center

The Augusta County Emergency Communications Center is the public safety answering point for Public Safety Units in the County of Augusta. The radio identifier for the Augusta County Emergency Communications Center is "Augusta ECC".

The operational component for Augusta ECC consists of Public Safety Dispatchers, Part time Public Safety Dispatchers, Public Safety Dispatch Supervisors, an Assistant ECC Director and the ECC Director.

Augusta ECC dispatches for The Augusta County Sheriff's Department, 24 Fire Departments, 16 Rescue Agencies, the Craigsville Police Department, the Woodrow Wilson Rehabilitation Center Police Department, The Shenandoah Valley Regional Airport, Blue Ridge Community College Police Department and provides a communications link with Augusta Health.

### Mission Statement

The mission of the Augusta County Emergency Communications Center is to enhance the quality of life in the County of Augusta through the vital link between prompt, efficient, professional call-taking, dispatching, and communications to the public and Public Safety Units.



## Reference:

### **Augusta County EOC**

Augusta County Emergency Services Officer's Association – Website (2008)  
Section 3: Communications

## Related Content: