Augusta County Emergency Services Officers Association

Augusta County Government Center P.O. Box 590 – 18 Government Center Lane Verona, Virginia 24482



# Fire-EMS Standard Operating Guideline Section: Communications Title: Acknowledging Emergency Service Personnel – Status Date: Revised: 05/2013

## Acknowledging Emergency Service Personnel

The Augusta County Emergency Communications Center will follow the established procedure to acknowledge Emergency Service Personnel that respond via radio to a dispatched event. Augusta ECC will acknowledge the Emergency Service Provider on the dispatched frequency (unless otherwise specified) and the assigned operational frequency.

### Status – Emergency Service Personnel

Augusta ECC will only acknowledge the following Emergency Service Personnel when providing his or her status to a dispatched event:

Augusta County Fire-Rescue Administrative / Operational Staff The Departmental Fire Chief / Assistant Fire Chief The Departmental Rescue Chief / Captain An advance life support provider that identifies his or her level (EMS Events) An Emergency Service Provider on location providing a status report for a dispatched event

### Status – Advance Life Support Providers

A responding ALS provider that has properly identified his or her level will constitute for a response; for a Fire-Rescue agency that is dispatched for an ALS assist.

# **Reference:**

Acknowledge Emergency Service Personnel Augusta County Emergency Services Officer's Association – Website (2008) Section 3: Communications

**Related Content:**