Augusta County Emergency Services Officers Association

Augusta County Government Center P.O. Box 590 – 18 Government Center Lane Verona, Virginia 24482



# Fire-EMS Standard Operating Guideline Section: Communications Title: Dispatch Procedure Date: September 1, 1999 Revised: 05/2013

## **Dispatch Procedure / Format**

Upon receipt of a Fire-EMS event in the County of Augusta, The Augusta County Emergency Communications Center will inform Emergency Service Personnel via radio pager as the primary source of notification for Fire-Rescue events in the County of Augusta unless otherwise specified.

Augusta ECC will follow the outlined guide when dispatching a Fire-EMS event.

### <Transmit>

The selected pager tone(s) on the appropriate Fire-EMS dispatch frequency in order.

### <Broadcast>

- 1. Incident type
- 2. Location
- 3. Community Name
- 4. Cross Street(s) When applicable
- 5. Map Page
- 6. Response Assignment
- 7. Special Details / Instructions Firebox (Fire Events **ONLY**)
- 8. Operational Frequency
- 9. Current Time

# **Reference:**

**Dispatch Procedure** Augusta County Emergency Services Officer's Association – Website (2008) Section 3: Communications

**Related Content:**