

Augusta County Emergency Services Officers Association

*Augusta County Government Center
P.O. Box 590 – 18 Government Center Lane
Verona, Virginia 24482*



Fire-EMS Standard Operating Guideline

Section:	Communications
Title:	Response Check – Time Limit
Date:	
Revised:	05/2013

Response Check – Time Limit

The goal of the Augusta County Emergency Services Officers Association is to have Fire-Rescue apparatus responding to a dispatched Fire-EMS emergency five (5) minutes from the time of dispatch until the next due agency(s) is dispatched.

Augusta County Incidents: In the event an Augusta County Fire-Rescue agency does not respond to a dispatched Fire-EMS event within five (5) minutes, The Augusta County Emergency Communications Center will conduct a response check.

Unless otherwise specified, if apparatus is not responding from the specified agency (s) within one (1) minute, Augusta ECC will add the appropriate response according to the event type.

EMS Events:

- No response from a transport unit
 - <Retone> the rescue agency not responding
 - <Add> the next due rescue agency
 - <Add> a first responder agency

EMS Events with First Responders:

- No response from a transport unit
 - <Retone> the rescue agency not responding
 - <Add> the next due rescue agency
- No response from first responders
 - <NO Action>
- No response from a transport unit and first responders
 - <Retone> the rescue agency and first responder agency not responding

<Add> the next due rescue agency and the next due first responder agency

Fire Events:

Local Response

<Add> the next due fire agency / apparatus

Double Local

Complete the response assignment unless otherwise specified

First Alarm

Complete the response assignment unless otherwise specified

MVC – Traffic Crashes:

No response from a transport unit

<Retone> the rescue agency not responding

<Add> the next due rescue agency

No response from the fire agency

<Retone> the fire agency not responding

<Add> the next due fire agency

No response from a transport unit and fire agency

<Retone> the rescue agency and fire agency not responding

<Add> the next due rescue agency and fire agency

Dual Response Areas

<Retone> the agency(s) not responding and inform the responding apparatus the status of the dual response agency(s)

Mutual Aid Incidents: In the event an Augusta County Fire-Rescue agency does not respond to a dispatched Fire-EMS event within five (5) minutes, Augusta EOC will conduct a response check.

Unless otherwise specified, if apparatus is not responding from the specified agency (s) within one (1) minute, Augusta EOC will <retone> the agency(s) not responding and advise the requestor.

Augusta ECC will discontinue the toning sequence for a Fire-Rescue agency once the recommended response assignment is filled unless otherwise specified or requested.

Reference:

Response Check & Time Limit

Augusta County Emergency Services Officer's Association – Website (2008)
Section 3: Communications

Related Content: