

# *Augusta County Emergency Services Officers Association*

*Augusta County Government Center  
P.O. Box 590 – 18 Government Center Lane  
Verona, Virginia 24482*



## *Fire-EMS Standard Operating Guideline*

<b>Section:</b>	<b>Communications</b>
<b>Title:</b>	<b>Staffed Transport Units</b>
<b>Date:</b>	<b>9/12/2013 10/17/2013 APPROVED BY ACESOA 10/22/2013</b>

### **Staffed Transport Units**

EMS transport agencies will need to notify Augusta ECC with the number of immediately available staffed transport units at the beginning of each shift or if immediate personnel availability changes during the shift. Information should include if the units available are BLS, Trauma or Medic Level and the number of these units that are available.

**When personnel availability of first due agencies is not provided or not immediately available**, ECC will **automatically** dispatch the next due staffed EMS transport unit.

ECC will also **automatically place the next due EMS transport agency that has immediate personnel available on any additional calls** as well as first responders meeting the first responder call type criteria.

**If there is no response from either of the 2 dispatched agencies within the response time guidelines the current Response – Check Time Limit SOG will be followed by Augusta ECC.**

### **Staffed / Available Transport Unit**

A staffed / available transport unit is a transport unit that is staffed with a released trained EMS crew that is in service and available to respond to a dispatched event within a specific time frame.

### **Submitting Staffing Level**

An EMS transporting agency will submit their staffing level and availability to Augusta ECC at the beginning of each shift.

## Shift

Daylight shift – 0600 hours to 1759 hours

Night shift – 1800 hours to 0559 hours

The EMS transporting agency will submit their staffing level via fax, internet, intranet or telephone.

The staffing level and availability will consist of:

Level (Medic / Trauma / Rescue / Squad) / Unit number

**(EX MDC100)**

Duration

**(EX From 1800 to 0559)**

In the event a transport agency updates their staffing level, the agency will contact Augusta ECC via telephone.

**ACFR (Only)** – Augusta County Fire-Rescue will submit their staffing levels using the Medical Technology Solutions software application. Upon receipt of an update, the agency will contact Augusta ECC via telephone.